

Wixom Water Utilities Newsletter

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HOW WATER RATES ARE DETERMINED

During the summer months, you are asked to limit your water use between the hours of 6:00 AM and 10:00 AM, and from 5:00 PM to 9:00 PM. These are the peak water use hours within our system. Due to your efforts, we were able to avoid water restrictions. Way to go Wixom!

The city of Wixom receives water from the Great Lakes Water Authority (GLWA). The water rates for next year are based on the water usage this year. The rates are calculated on the peak water usage for a community for the previous year, the average flow to the community, and the cost of distributing water to the community.

Although we can't change the rate GLWA charges for water, as a community we can limit our water usage to limit the peak flow charge and the average water usage charge for any given year.

BEAT THE HEAT DURING HOT WEATHER:

EATING AND DRINKING TO STAY COOL:

1. Stay hydrated
2. Don't wait till you are thirsty to drink
3. Choose cooling foods (ex: salads, fruits and vegetables)
4. Try to make food without using the oven; grill outdoors or use microwave

AVOIDING AND COMBATING THE SUN:

1. Stay out of the sun while it's at its hottest
2. Spend more time in air conditioned places
3. Wear sunscreen
4. Try to stay in the shade
5. Periodically splash water on your skin
6. Use fans

DRESS TO KEEP COOL:

1. Wear lighter clothing
2. Keep your head covered
3. Wear breathable shoes
4. Choose function over style (i.e., wear hair up)

STRATAGIZE TO BEAT THE HEAT:

1. Plan ahead
2. Check local weather or news reports
3. Pace yourself while working outside

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HOW TO CONTACT US 24 HRS/DAY, 7 DAYS/WEEK

Please provide your name, address, telephone number and a description of the problem.

Let us know if you have an emergency!

**WATER&WASTEWATER
(248) 960-0870**

Call this number if you have problems with your water (taste, odor, or color, low water pressure, meter readings, neighborhood leaks, billing, or in order to confirm one of our employee's identification).

Also, call if you have problems with wastewater, such as plugged sewers, unusual odors, or slow running drains.



IRRIGATION SEASON IS HERE!

The City of Wixom purchases water from the Great Lakes Water Authority at a wholesale rate, which is based on a complex formula, taking into consideration volumes, peak hour use, maximum day use and other factors. With the knowledge of how rates are derived, we can modify our use patterns to control rates. Specifically, the sensible use and timing of irrigation systems will assist in this endeavor.

If you have an automatic lawn irrigation system, **please set the timer to operate within the time period of 10:00 p.m. to 3:00 a.m.** with the duration set to avoid over- or under-watering.

Since irrigating your lawn this summer could cause your water bill amount to double or triple, please consider the following tips for using water efficiently:

- Install a rain indicator, so that your system does not run during rainstorms.
- Water your lawn every other day.
- Remember that lawns need about one inch of water per week. Over-watering drives up the cost of your utility bills, and results in plants that are less tolerant of heat and drought, and more prone to disease.

If you have any questions, contact Suez at (248) 960-0870.

BACKFLOW PREVENTION

Your irrigation system must have proper backflow prevention as a protection for the community water supply. When your system is serviced, ask your contractor to inspect the vacuum breaker, which prevents water in your sprinklers from being inadvertently siphoned back into the distribution system. This is now a requirement in order to protect our community's water supply. For more information, go to hydro-corpinc.com.

WATER METER REPLACEMENT PROGRAM

Suez is continuing the water meter replacement program for residents and businesses within the City of Wixom. Older meters, which may read inaccurately, are being replaced in order to ensure that your water bills are correctly calculated.

If your meter needs to be replaced, Suez will send a letter requesting that you set up an appointment. One of our technicians will need to have access to your home, and the replacement should take less than one half hour. Appointments may be made for Saturdays, if you request it.

We thank you for your anticipated cooperation!

ACCESS TO PUBLIC WORKS DEPARTMENT COMPLEX

Please note that the Public Works Complex located off Charms Road on Howell Lane is open
8:00 AM to 5:00 PM
Monday through Friday.

Yard waste drop off, compost and mulch services are not available on weekends.

WATER AND SEWER RATE CHANGES

Effective July 1, 2016, an adjustment in the water and sewer rate structure was implemented. This adjustment was necessary to ensure that the City's Water and Sewer Funds will be adequate to operate, maintain, and improve our systems in the future. The new rates are as follows:

- The new water commodity rate is \$36.25 per thousand cubic feet (mcf).
- The new sewer commodity rate is \$22.75 per mcf, with a maximum quarterly (sewer) residential cap of \$88.30.
- The residential sewer flat rate charge will remain \$60.00. Industrial sewer flat rate will be \$85.00
- One thousand cubic feet (1 mcf) is equivalent to 7,480 gallons of water.

We are pleased to report that Wixom's combined water and sewer rate remains one of the lowest in Oakland County!